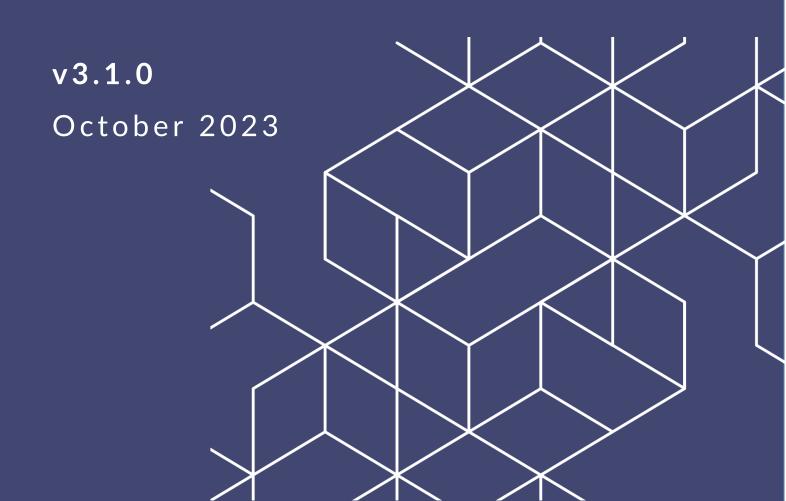


Release Notes



eCASE ERLR 3.1.0 Release Notes

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Contents

1	Proc	duct Enhancements	4
	1.1	Anonymous Portal Submissions	4
	1.2	Updated Inquiry Intake Form	5
		New Configuration Options	
		Fixes	

1 Product Enhancements

1.1 Anonymous Portal Submissions

ID# 28682, 28629, 33307

In this update, we've added the option for Portal users to submit an Investigation inquiry directly, without logging in or registering for an account. After completing a CAPTCHA on the landing page, users can select between two submission options: **Login/Register** or **Submit Case Anonymously.**

Submission Options
Login/Register
Submit Case Anonymously

Users who opt to remain anonymous are brought to a new Anonymous Submission form to submit their inquiry.

Required fields are indicated with asterisk (*) and red	outline.	
Investigation Inquiry		
Alleged Harassers		
Add Alleged Harrasser		
Incidents		
Date of Incidents	Incident Information	
Add Incident		
Background Information		
1. WHEN WERE YOU MADE AWARE OF THE PROBLEM?		1.
2. WHERE DID THE INCIDENT TAKE PLACE?		1.
3. BRIEFLY SUMMARIZE WHAT HAPPENED?		
	Number of characters entered: 0 (Note: Text cannot exceed 8,000 characters. Please attach additional text as an attachment.)	
4. WERE THERE ANY WITNESSES OR OTHER PARTIES INVOLVED? LIST INVOLVED PARTIES, IF DESIRED		l.
Attachments:	Add/View Attachments (0)	
	Submit	

1.2 Updated Inquiry Intake Form

ID# 28630, 28632, 38637

The release also includes changes to the *Inquiry Intake* form. Full name is now only a required field if the user has opted to log in and it will be auto populated from the Portal side. The field is not marked as required for anonymous inquiries.

We've also added the **(A) Should an Inquiry be launched?** radio button. If "Yes" is selected, the user can select the **(B) Type of Investigation**.

uiry Intake Attachmer	its Assignmen	its	Case Notes	Portal Messages	Portal Form	ıs	
Required fields are indica	ted with asterisk (*) and	red outline.				
Inquiry Intake							
Folder ID			Received Da	te *		Closed Date	
2022-11-134			10/27/2023		e	mm/dd/yyyy	
Full Name			Initial Contac	t Originated			
Sampath Shetty X		Q	Portal Subr	nission	~		
Description of Complaint			Allegations			Alleged Harasser(s)	
BRIEFLY SUMMARIZE WHAT HAPPENED?					Q		Q
158850							
Should an Inquiry be laur	ached		Type of Inves	tigation			
Yes No							
					В		
			4711 Administrativ	e Investigation	-		
A				ve Investigation (AHP) ment Investigation			
			Managemen	t Inquiry t Inquiry - AHP			

1.3 New Configuration Options

ID# 34489

This release also includes updates to the *Configuration* page. We've added a new *Portal Configuration* tab which allows you to customize the appearance of the Portal including the disclaimer and form headers.

ERLR 3.1.0 Release Notes

Corrective Action Terminology		DAB Appeal Terminology	Formal Agency Griev	ance Terminology	Informal Agency Grievance Terminology	LMR Tracker Terminology
In	vestigation Inquiry Terminology	Tracker Terminology	Portal Configuration	Inquiry Intake Ter	minology (Portal Form)	
				 br> br> possible crit	If system monitoring reve minal activity, such evidence may be provided to I	
			F	orm Headers		
	Note: Form header configurations	s are applicable in the case of a	nonymous submission.			
				Enable	● Yes ◯ No	
				Text	United States Postal Service	
		Header 1		Font	Arial	~
				Size	xx-large	~
				Color	#171cba	Ô
		Header 2		Enable	🔿 Yes 💿 No	

On the new *Inquiry Intake Terminology* (*Portal Form*) tab, you can configure field display names, show/hide fields, mark fields as required, and mark fields as required at close.

Corrective Action Terminology DAB Appeal Terminolog		ogy Formal Agency Grievance Terminology		Informal Agency Grievance Terminology		LMR Tracker Terminology	
Investigation Inquiry Terminology	Tracker Terminology	Portal Configuration	Inquiry Intake Terr	ninology (Portal Form)			
		Inquiry Intake(Po	ortal) Label Conf	iguration			
Note: Checkbox checked in Show	//Hide column displays field. Ur	n-check checkbox will hide fie	ld in display.				
	Headers						
Label		Display Name		Show/Hide	Required	Required at Close	
Investigation Inquiry	I	Investigation Inquiry					
Incidents	1	Incidents					
Background Information		Background Information					
		Case Type Fields					
Label		Display Name		Show/Hide	Required	Required at Close	
Question 1		WHEN WERE YOU MADE A	WARE OF THE PROE				

2 Bug Fixes

We've also addressed a bug in this release, as outlined in the table below:

ID	Description
36041	Parameter added to allow Investigation Inquiries without a complainant to be tracked correctly in the Investigation Inquiry Report.