

eCASE

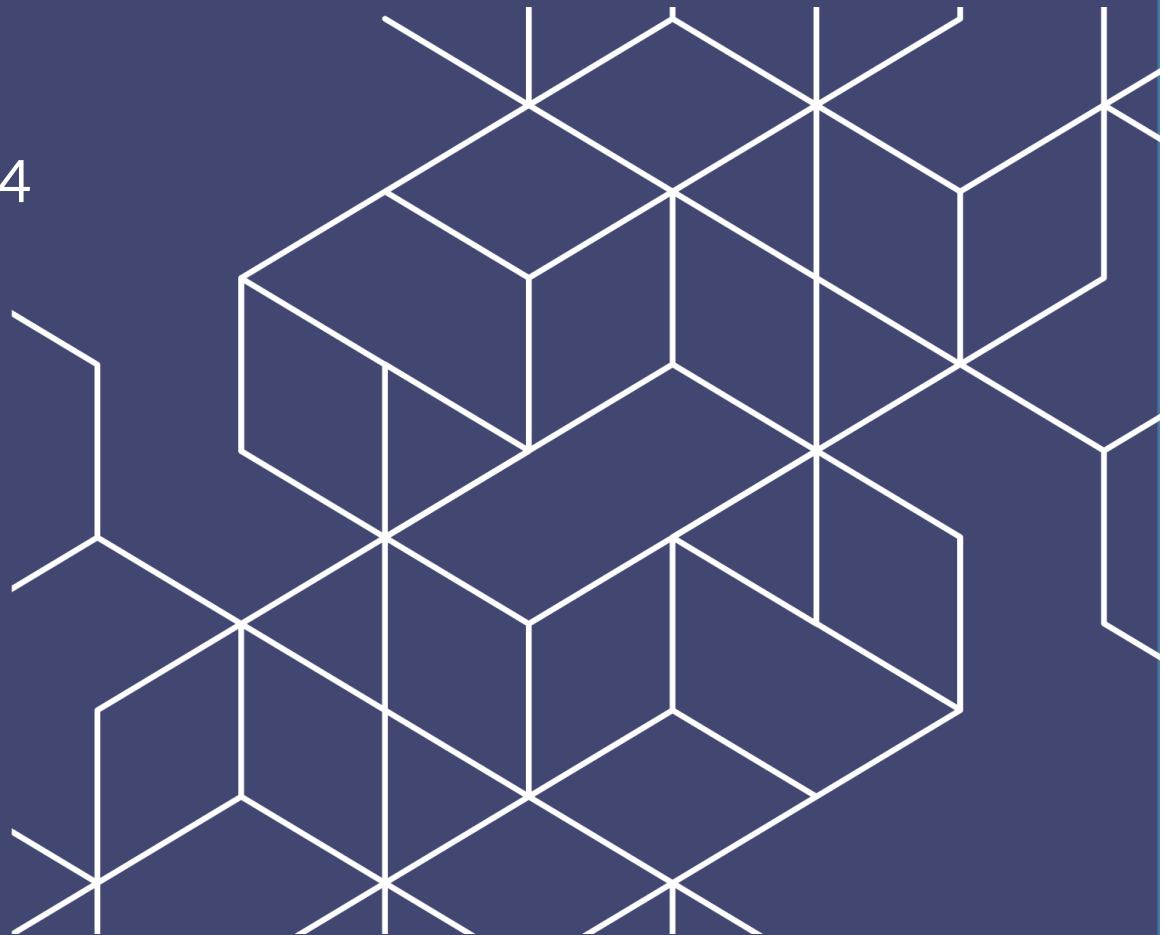
eComplaint



Release Notes

v5.0.0

June 2024



eCASE eComplaint 5.0.0 Release Notes

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What's new in eComplaint v5.0.0?

In eComplaint version 5.0.0, we've added new functionality to make the application operational for agencies that adhere to the Fair Employment Practices Complaint Process (FEP-CP). It features a brand-new workflow, covering the entire complaint lifecycle according to FEP-CP guidelines.


Complaint Information	Claims and Bases	Documents	Roles	Consolidated Complaint	Contacts	Corrective Actions	Event Log	Fees	Assignments
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2023-COMP-00220 - Formal Complaint

Send Receipt of Formal Complaint

☐ Remand ☐ Conflict of Interest ☐ Consolidated ☐ Class Complaint

Next Action:

Complainant: Max Goodwin 

FEP-CP Contact #: N/A

Date Information

Formal Remaining Days: TBD

Inquiry Dates		Informal Dates		Formal Dates	
Incident:	<input type="text" value="mm/dd/yyyy"/>	Notice of Receipt:	06/01/2024	Formal Complaint Filed On:	06/01/2024
Initial Contact:	<input type="text" value="06/01/2024"/>	Initial Interview:	06/01/2024	Claim Accept/Dismiss Letter Sent Date:	N/A
60 Days After Incident:	N/A	ADR Completed On:	N/A	Investigation to Be Completed By:	N/A
ADR Requested On:	N/A	Final Interview:	N/A	Formal Complaint Closed On:	N/A
Inquiry Closed Date:	N/A	FEP-CP Counselor's Report Submitted On:	N/A		
		Notice of Completion of Counseling Provided On:	06/01/2024		
		Formal Complaint Must Be Filed By:	06/17/2024		
		Counseling Due Date:	07/31/2024		
		Counseling Closed On:	06/01/2024		

Post-Act Complainant

Is this a Post-Act Complainant? ☒ Yes ☐ No

Anonymity

At the Informal Stage, the Aggrieved Person opted to not remain Anonymous.

Note: This configuration option is intended only for agencies who use the FEP-CP process. There will be no impact to existing customers who use the standard EEOC workflow.

