

eCASE

eComplaint

Release Notes

v3.11.10

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Product Enhancements

1.1 No Fear Act Report: Mixed Cases

ID# 105035

Mixed cases are now included in calculations for the No Fear Act Report along with standard cases.

1.2 No Fear Act Report: Formal Complaints

ID# 106304

We made a change to how Formal Complaints are tracked in the No Fear Act Report. Formal Complaints are no longer counted after the Acknowledgement Letter is sent; they are now counted once at least one Issue has been accepted. The date is calculated based on the Accept/Dismissal Letter date.

