

eCASE

ADR



Release Notes

v3.0.0

October 2023



eCASE ADR 3.0.0 Release Notes

New Features

The following new features were added to ADR 3.0.0:

Ref	Feature	Description
19934	ADR Configuration Folder Permissions	Added an <i>ADR - eComplaint Integration</i> tab to the <i>Configuration</i> page.
19933	ADR Configuration Folder	The <i>ADR - eComplaint Integration</i> tab in <i>Configuration</i> will display fields that can be mapped over to the ADR Case Information tab inside of an eComplaint folder that will be continuously updated as the user progresses through an ADR case.
21446	New ADR Workflow Step: Closure Email Notification	Added a task in the Next Action drop-down called "Send Closure Information to eComplaint" that will use the email configuration in ADR - eComplaint Integration to send out a closure email notification.
21450	eComplaint Notification for ADR Case Closure	Added an email notification to be sent out upon completed "Send Closure Information to eComplaint" task.
25183	New ADR Inbox for Unassigned Cases	Added "Unassigned Cases" dashboard widget for cases that have been created from eComplaint and do not yet have a case manager assigned.
26552	New eComplaint Fields Within ADR Case Information Tab	Updated the <i>ADR Case Information</i> tab to include Case Status, Last Action, and Last Action Date.



Ref	Feature	Description
26559	New Drop-Down Menu for ADR - eComplaint Configuration	In the <i>ADR - eComplaint Configuration</i> tab, we've added email notification configuration and a default email template for the folder closure notification email.
26646	ADR Information - Case Information Table	Adjusted the formatting on the ADR Case Information table to reflect the rest of the folder structure.

Bug Fixes

We've also addressed issues identified by our customers and the OPEXUS team. These bug fixes are outlined in the table below:

ID	Description
21356	Resolved an issue in which email fields did not allow the use of hyphens.
27333	Fixed issue with duplicate rows being allowed in the ADR - eComplaint Integration <i>Configuration</i> page.
27613	Resolved an issue in which email fields did not allow the use of apostrophes.

