

eCASE

Investigations



Release Notes

v5.9.0

August 2023



eCASE Investigations 5.9.0 Release Notes

New Features

The following new features were added to the latest eCASE Investigations release:

ID	Feature	Description
27325	Subpoena Assistance Form	We've added a new Subpoena Assistance form for Investigations. Agents can fill and submit this form for approval in Investigations cases. The form also includes a two-step approval process from ASAC to SAC, and approvals can be configured further as needed via the Approvals tab.
31118	Unique Comments for Bulk Training Operations	When training managers take Bulk Operations, we've added the option to add unique comments for each trainee rather than duplicating one comment for all trainees. Comments entered in this field are added as new log entries for that course.

Bug Fixes

The following bug fix was applied in the latest version of eCASE Investigations:

ID	Description
32023	Fixed an issue where Agents encountered an "Operation could not be performed" error when attempting to access the Outreach option. Agents accessing Outreach in the application no longer encounter this error.

