eCASE Investigations

Release Notes

v5.12.0

December 2023

eCASE Investigations 5.12.0 Release Notes

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Contents

1   Product Enhancements

The following new features were added to the latest eCASE Investigations release.

1.1   ROI Assistance Form: New Fields

1.1.1   Rejection Reason Field

ID# 52260

We've added an additional field to the ROI Assistance form, *Rejection Reason*. When the ROI is rejected, the approver can select a cause for the rejection from a drop-down list, including *Missing Attribution*(s), *Affidavit(s) not Obtained*, *Unsupported Conclusions*, and more.

1.1.2   Approval Fields

ID# 52262

We've also added ROI Assistance form fields to accommodate multiple levels of approval: *Level 2 Approver, Level 2 Approval Date, Level 3 Approver*, and *Level 3 Approval Date*. These fields are disabled by default and can be shown and made required in *Assistance Field Configuration*.

1.2   Course Score Field

ID# 52811

A new field on the Training module captures course scores when users submit courses for approval. This field is hidden by default; however, it can be turned on via the *Configuration* page.

1.3   Course Waiver/Failure Email Notification

ID# 52812, 52813

A new email notification option helps keep training managers and supervisors informed about training course updates. Training managers and supervisors can now receive an email when a user has submitted a course for a waiver and when a user completes a course but does not receive a passing score. Administrators will need to configure the email recipients in *Configuration*.

1.4   Terminology Change

ID# 56897

Per a customer request, terminology for "Complaint" has been updated to "Tip" to better match process verbiage. All instances in this customer's environment now read "Tip", including the *Main Menu* navigation bar, the *Case Details* page, and the *Close* checklist.

2 Bug Fixes

The following bug fixes were applied in the latest version of eCASE Investigations:

ID	Description
53186	Addressed a bug causing a runtime error to occur when opening a Preliminary case.
54180	Removed duplicate office values occurring in the *Office* drop-down menu when attempting to bulk assign items to Evidence Locations.
54802	Corrected a bug in which DUNS terminology changes were not reflected in all locations.
56014	Fixed a bug in which Location field data would not update properly after assigning items to Evidence Locations.
56065	Resolved an attachment sync error on the Portal.
56246	Fixed a bug in which Outreach case types could not be closed or reopened via the *Actions* menu.
57173	Addressed a bug causing an error to appear when attempting to access Administrative Referral results.