eCASE Investigations

Release Notes

v5.24.0

July 2025

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Notice of Rights

Notice of Liability

Notice of Trademarks

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Additional Notice

Product Enhancements

1.1   New Complaint Tab Field

ID# 106145

We've added a date field to the Persons section of the main case tab to indicate when the subject was notified. The field can be relabeled via *Configuration*.
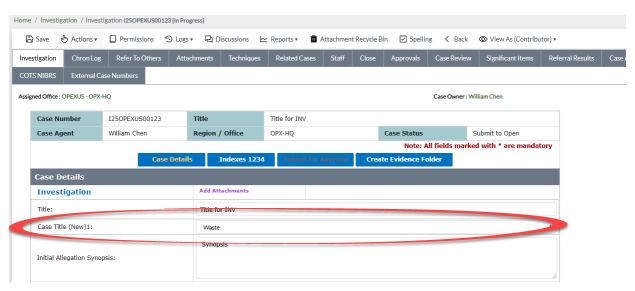
1.2   Multi-Line Text for External Complaint Tracking Number Field

ID# 106153

The External Complaint Tracking Number field has been upgraded from a single-line text field to a multi-line text field.

1.3   New Field: Case Title (New)

ID# 106155

We've added a field for Case Title (New) to the UI for C/P/I cases. The field can be relabeled and shown/hidden via *Configuration*.

1.4 Configuration Options for Management Challenges Field

ID# 106201

The Management Challenges field can now be shown/hidden and marked as required/not required via *Configuration*.

1.5 Configuration Options for Add New Attachment Fields

ID# 106328

The Title field in the Add New Attachment window can now be shown/hidden and marked as required/not required via *Configuration*.

Bug Fixes

ID	Description
79728	Resolved an error appearing when attempting to bulk load indexes.
106150	Users can now choose values for the Substantiated Offense field under the index tab without an error occurring.
106324	Resolved a bug preventing the whistleblowers reprisal option from the Case Attributes list from saving in the Investigations case type.
106335	Fixed a bug preventing Enable Identifiable Information field configuration changes from applying.
106401	Addressed an issue impacting Secondary Address line content for API return.