

OPEXUS Accessibility Conformance Report

VPAT[®] Version 2.4

Name of Product/Version: FOIAExpress 11.4

Report Date: 11/01/2023

Product Description: FOIAExpress offers government agencies a single, unified application for managing the entire lifecycle of requests and appeals — from initial inquiry to delivery of documents through archiving and deletion according to agency retention rules.

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Evaluation Methods Used: Accessibility tests are integrated into the unit testing and integration testing protocols of developers. For this, they are trained and equipped with state-of-the-art automated accessibility testing tools. Success criteria not covered by the automated tests are covered by the manual testing protocols of our quality assurance testers, which include testing with assistive technologies. Key test methods used listed below.

Tool Based Testing: Sort Site 5.0 and Web Accessibility Tool bar

Color Contrast Testing: Web Accessibility Tool bar

Screen Reader Testing: JAWS 2020 & Chrome

Screen Magnifier Testing: OS tools on Windows

Manual Accessibility Testing: Keyboard testing with visual focus.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs) | Supports | <ul style="list-style-type: none">• Text alternatives provided for non-text content for images and icons.• Images and icons are associated with text alternative to inform users with visual impairments of the intent and purpose of such non-text elements through their screen readers or similar assistive technologies.• Controls and input fields have descriptive, contextual labels or title attributes. |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs) | Not Applicable | |
| 1.2.2 Captions (Prerecorded) (Level A) Also applies to: | Not Applicable | |



| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | |
| 1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | <ul style="list-style-type: none"> • Assistive technologies can programmatically determine the information, structure and relationships conveyed through presentation. • Headings and ARIA landmarks used to help convey presentation. • Links and images are unique and contextual making it easy for users to navigate options. • Tables mostly use row and column headers. Table headers use scope attribute where appropriate. |
| 1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | <ul style="list-style-type: none"> • The content on our FOIAXpress application created such as to be understood by assistive technologies and to be presented in different ways. • FOIAXpress supports navigation through use of tab key and shift + tab key (for backward navigation through the user interface). • Headings and ARIA landmarks used to help convey relationships between content. • Pages are linear and read clearly without style sheets. |
| 1.3.3 Sensory Characteristics (Level A) Also applies to: | Not Applicable | FOIAXpress application does not have any sensory characteristics. |



| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | <ul style="list-style-type: none"> • Information conveyed through font styling or color also communicated through language. • Electronic forms use standard HTML mark-up and item labeling. • Invisible spans added to provide "selected" text to areas. • When color used for warning and confirmation messages, the associated text communicates meaning clearly on its own. • Tool menus and tabs use highlighting to indicate current location. This information is also communicated by headings and selected states |
| <u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | |
| <u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | FOIAXpress adequately supports keyboard functionality. Forms are accessible by keyboard and assistive technologies. Some forms use a combination of fields, buttons, inline help, and links. Some menu lists require navigation using the tab key rather than the arrow keys — the more commonly expected keyboard behavior |
| <u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508 | Supports | FOIAXpress does not have any Keyboard traps. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | FOIAXpress users are prompted with warning and having the ability to extent the session. |
| 2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not Applicable | FOIAXpress application does not have any moving, blinking and scrolling information. |
| 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | FOIAXpress does not have any flashes. |
| 2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | <ul style="list-style-type: none"> Skip to main content links, headings and ARIA landmarks help users avoid repetitive and non-essential content. The expanded/collapsed state of secondary form content clearly indicated, and the fields are accessible. Users control their own content. |
| 2.4.2 Page Titled (Level A) | Supports | FOIAXpress application pages have title, heading 1 and ARIA main |



| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | landmark. |
| 2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | <ul style="list-style-type: none"> Each page has a logical tab order and visible tab stops. Users control their own content. Exception: <ul style="list-style-type: none"> The focus is lost when you sort a data grid by column. |
| 2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | FOIAExpress provides tool tips for all links that will explain the purpose and they are unique and contextual. |
| 3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Language of content is notified at start of page and when changed within page. |
| 3.2.1 On Focus (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | In FOIAExpress We, have visible on-focus states that use a combination of color and border effect to highlight the focused elements. |
| 3.2.2 On Input (Level A) | Supports | FOIAExpress does not change any context when inputting a data. |



| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Error messages communicated using a combination of alerts, landmarks, headings, and links. Where possible, error messages describe each error and link to the appropriate field for resolving the error. |
| 3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Forms/Pages have clear headings, labels, field sets, and buttons. Inline help provided as needed. The expanded/collapsed state of secondary form content is clearly Indicated, and the fields are accessible. |
| 4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | FOIAXpress Web pages written as per W3C specifications. |
| 4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | In FOIAXpress, all the user interface components can be programmatically determined. |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| <u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | |
| <u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | FOIAExpress does not have any real time presentations or audio. |
| <u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | FOIAExpress controls, Text, and images contrast ratio 4:5:1 maintained across the application with 508 supported themes. |
| <u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | <ul style="list-style-type: none"> • User account settings are available for adjusting font face and size. • Icons and text resize with browser (and other technology) scaling/zooming options up to 200%. • All product functionalities perform well at this zoom level. |
| <u>1.4.5 Images of Text</u> (Level AA) | Supports | In FOIAExpress, text of the images can be customized |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | using localization feature. |
| <u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | <ul style="list-style-type: none"> Headings, ARIA landmarks (such as navigation landmarks) and unique link and button names help users navigate pages quickly. Pages have consistent navigation areas. Many pages contain search fields with ARIA search landmarks. The system works well with search and find features built into assistive technologies. |
| <u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | FOIAExpress application pages, controls are having proper headings and labels. Labels are unique and contextual. |
| <u>2.4.7 Focus Visible</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | FOIAExpress application supports keyboard focus indication on the pages. Each page has a logical tab order and visible tab stops. |
| <u>3.1.2 Language of Parts</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) | Supports | All the pages HTML in the FOIAExpress application will have the language tag, which is default to English. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| <ul style="list-style-type: none"> 602.3 (Support Docs) | | |
| 3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | All the menus in the FOIAExpress application follows the consistent and standard navigation order. |
| 3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | Icons use an icon grammar to facilitate learning. The same icon used for the same action across all pages. Users may combine concepts they already understand to interpret new icons. |
| 3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Error messages communicated using a combination of alerts, landmarks, headings and links. Where possible, error messages describe each error and link to the appropriate field for resolving the error. |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not Applicable | FOIAExpress application does not have any Legal or financial data but still in/out data can checked before submitting. |

Table 3: Success Criteria, Level AAA

Notes: Deleted; Not Evaluated

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|----------------------|--------------------|--|
| 302.1 Without Vision | Partially Supports | <p>Supports when combined with Assistive Technology.</p> <ul style="list-style-type: none">• All interfaces designed according to HTML5 standards.• A screen reader can announce images and icons assigned on textual and meaningful text alternatives.• Images of text not used in place of text.• Controls like buttons labeled to indicate their function.• Form fields labeled to perceive their intent.• Links assigned meaningful texts that clearly indicate the link destination.• Controls assigned appropriate labels that allow perception of their function. |



| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|-------------------|---|
| | | <ul style="list-style-type: none"> Standard interface elements made evident through proper HTML mark up. |
| 302.2 With Limited Vision | Supports | <p>Supports when combined with Assistive Technology.</p> <ul style="list-style-type: none"> All product functionalities perform well at 200% zoom level. All pages designed to wrap well when zoomed to 200%. User account settings are available for adjusting font size. Icons and text resize with browser (and other technology) Scaling/zooming options. Most pages have relative column widths. System text does not use full justification. Color contrast of foreground text with background maintained according to standard specifications. |
| 302.3 Without Perception of Color | Supports | Color alone is not used to convey the information |
| 302.4 Without Hearing | Supports | No Auditory alerts are used. |
| 302.5 With Limited Hearing | Supports | No Auditory alerts are used. |
| 302.6 Without Speech | Not Applicable | Speech Input is not required. |
| 302.7 With Limited Manipulation | Supports | Supports when combined with Assistive Technology. |



| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| | | <ul style="list-style-type: none"> Keyboard-accessible alternatives provided for tools that support drag-and-drop, upload, or reordering. Current tab location is clearly visible. Users can make their click target size larger if needed via these two mechanisms: By controlling text sizes through user preferences. By controlling icon sizes through browser zoom preferences. |
| 302.8 With Limited Reach and Strength | Supports | |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | Simple language is used for text content |

Chapter 4: [Hardware](#)

Notes: Not Applicable

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 402 Closed Functionality | Heading cell – no response required | Heading cell – no response required |
| 402.1 General | Heading cell – no response required | Heading cell – no response required |
| 402.2 Speech-Output Enabled | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen | Not Applicable | |
| 402.2.2 Transactional Outputs | Not Applicable | |
| 402.2.3 Speech Delivery Type and Coordination | Not Applicable | |
| 402.2.4 User Control | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 402.2.5 Braille Instructions | Not Applicable | |
| 402.3 Volume | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | Not Applicable | |
| 402.3.2 Non-private Listening | Not Applicable | |
| 402.4 Characters on Display Screens | Not Applicable | |
| 402.5 Characters on Variable Message Signs | Not Applicable | |
| 403 Biometrics | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | Not Applicable | |
| 404 Preservation of Information Provided for Accessibility | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | Not Applicable | |
| 405 Privacy | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | Not Applicable | |
| 406 Standard Connections | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | Not Applicable | |
| 407 Operable Parts | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | Not Applicable | |
| 407.3 Input Controls | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | Not Applicable | |
| 407.3.2 Alphabetic Keys | Not Applicable | |
| 407.3.3 Numeric Keys | Not Applicable | |
| 407.4 Key Repeat | Not Applicable | |
| 407.5 Timed Response | Not Applicable | |
| 407.6 Operation | Not Applicable | |
| 407.7 Tickets, Fare Cards, and Keycards | Not Applicable | |
| 407.8 Reach Height and Depth | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | Not Applicable | |
| 407.8.1.1 Vertical Plane for Side Reach | Not Applicable | |
| 407.8.1.2 Vertical Plane for Forward Reach | Not Applicable | |



| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 407.8.2 Side Reach | Not Applicable | |
| 407.8.2.1 Unobstructed Side Reach | Not Applicable | |
| 407.8.2.2 Obstructed Side Reach | Not Applicable | |
| 407.8.3 Forward Reach | Not Applicable | |
| 407.8.3.1 Unobstructed Forward Reach | Not Applicable | |
| 407.8.3.2 Obstructed Forward Reach | Not Applicable | |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not Applicable | |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Not Applicable | |
| <u>408 Display Screens</u> | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | Not Applicable | |
| 408.3 Flashing | Not Applicable | |
| <u>409 Status Indicators</u> | Heading cell – no response required | Heading cell – no response required |
| 409.1 General | Not Applicable | |
| <u>410 Color Coding</u> | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | Not Applicable | |
| <u>411 Audible Signals</u> | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | Not Applicable | |
| <u>412 ICT with Two-Way Voice Communication</u> | Heading cell – no response required | Heading cell – no response required |
| <u>412.2 Volume Gain</u> | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones | Not Applicable | |
| 412.2.2 Volume Gain for Non-Wireline ICT | Not Applicable | |
| <u>412.3 Interference Reduction and Magnetic Coupling</u> | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets | Not Applicable | |
| 412.3.2 Wireline Handsets | Not Applicable | |
| 412.4 Digital Encoding of Speech | Not Applicable | |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Caller ID | Not Applicable | |
| 412.7 Video Communication | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 412.8 Legacy TTY Support | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability | Not Applicable | |
| 412.8.2 Voice and Hearing Carry Over | Not Applicable | |
| 412.8.3 Signal Compatibility | Not Applicable | |
| 412.8.4 Voice Mail and Other Messaging Systems | Not Applicable | |
| 413 Closed Caption Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions | Not Applicable | |
| 413.1.2 Pass-Through of Closed Caption Data | Not Applicable | |
| 414 Audio Description Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | Not Applicable | |
| 414.1.2 Other ICT | Not Applicable | |
| 415 User Controls for Captions and Audio Descriptions | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | Not Applicable | |
| 415.1.2 Audio Description Controls | Not Applicable | |

Chapter 5: [Software](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|--|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Supports | Accessibility features native to the browser or operating system used with FOIAExpress application. When major version changes happen on windows and IE, FOIAExpress tested with OS and browser accessibility features. |
| 502.2.2 No Disruption of Accessibility Features | Supports | FOIAExpress does not disrupt any browser or OS accessibility features. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|---|
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | Not a platform software or tool. |
| 502.3.2 Modification of Object Information | Not Applicable | |
| 502.3.3 Row, Column, and Headers | Not Applicable | |
| 502.3.4 Values | Not Applicable | |
| 502.3.5 Modification of Values | Not Applicable | |
| 502.3.6 Label Relationships | Not Applicable | |
| 502.3.7 Hierarchical Relationships | Not Applicable | |
| 502.3.8 Text | Not Applicable | |
| 502.3.9 Modification of Text | Not Applicable | |
| 502.3.10 List of Actions | Not Applicable | |
| 502.3.11 Actions on Objects | Not Applicable | |
| 502.3.12 Focus Cursor | Not Applicable | |
| 502.3.13 Modification of Focus Cursor | Not Applicable | |
| 502.3.14 Event Notification | Not Applicable | |
| 502.4 Platform Accessibility Features | Not Applicable | |
| 503 Applications | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | FOIAExpress being a web application is not required to conform to 503.2. However, in some cases, user allowed to select preferences from browser or OOS for color, contrast, font type, size. |
| 503.3 Alternative User Interfaces | Not Applicable | Alternative user interface not provided |
| 503.4 User Controls for Captions and Audio Description | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | FOIAExpress does not have captions and audio descriptions |
| 503.4.2 Audio Description Controls | Not Applicable | |
| 504 Authoring Tools | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not | See WCAG 2.0 section | See information in WCAG 2.0 section |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| applicable") | | |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | HTML editor provided for creating content and discussion posts |
| 504.2.2 PDF Export | Supports | FOIAExpress provides PDF Export |
| 504.3 Prompts | Not Applicable | |
| 504.4 Templates | Not Applicable | |

Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|---|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports | FOIAExpress manuals are compatible with accessibility features. |
| 602.3 Electronic Support Documentation | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable | Support documentation provided electronically. |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | |
| 603.3 Accommodation of Communication Needs | Supports | Accessible support services provided via phone and email. |

Legal Disclaimer

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