

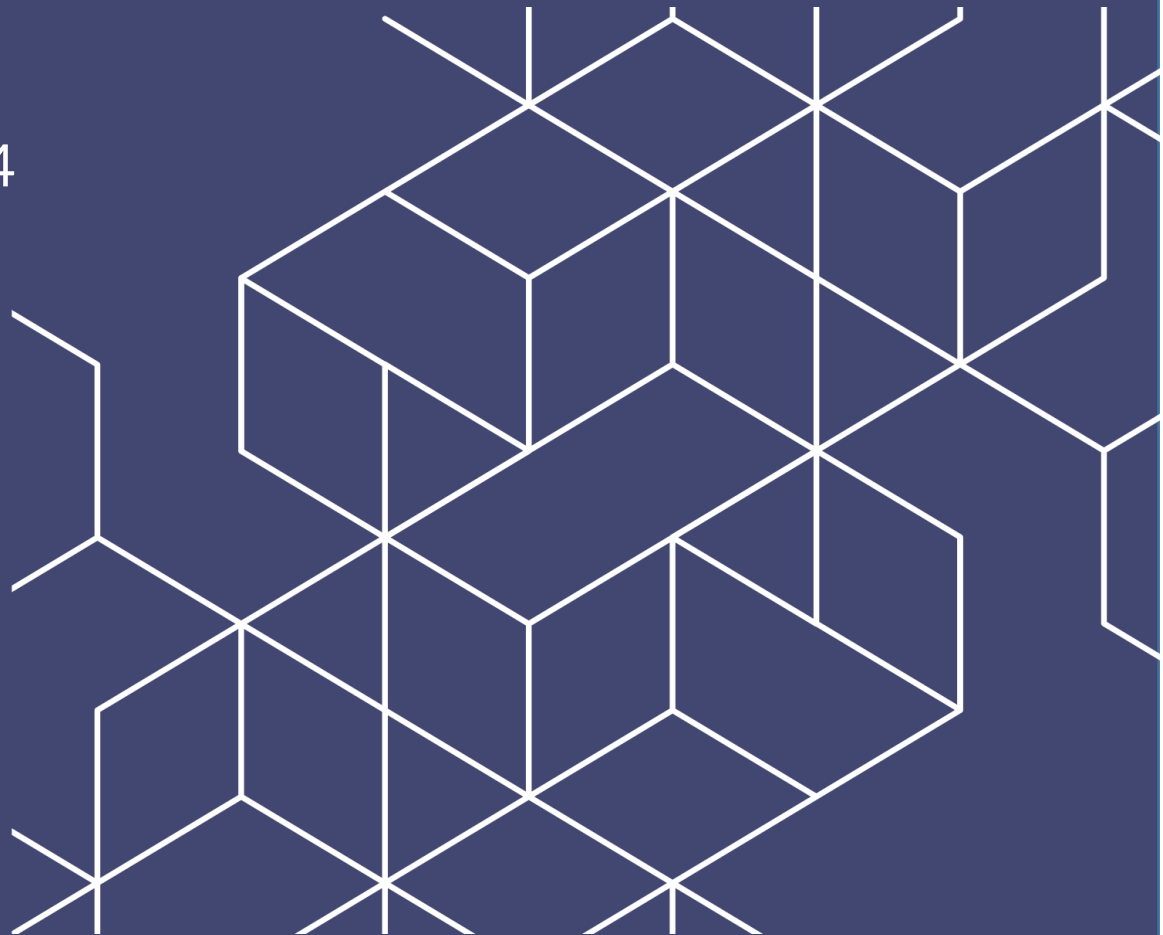
eCAGE



Adding Registry Values for Upgrades

v11.3.0

May 2024



eCASE 11.3.0 Adding Registry Values for Upgrades

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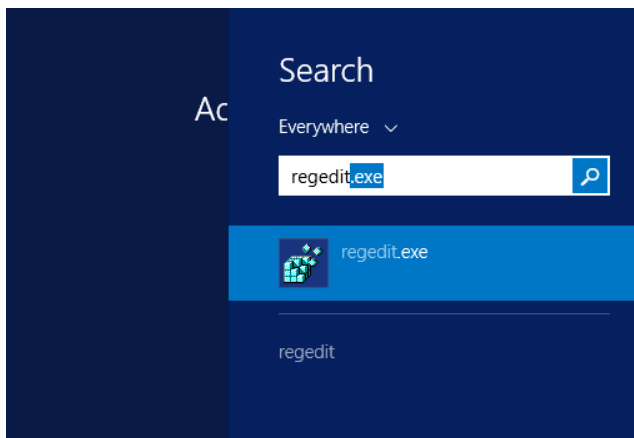
Adding Registry Values for eCASE Upgrades

This document outlines the process for manually adding registry values in eCASE using Regedit.exe. The correct registry values must be present to upgrade to eCASE 11.2.0. Some customers may already have these registry values in their environment, while others will need to input the appropriate values and value data.

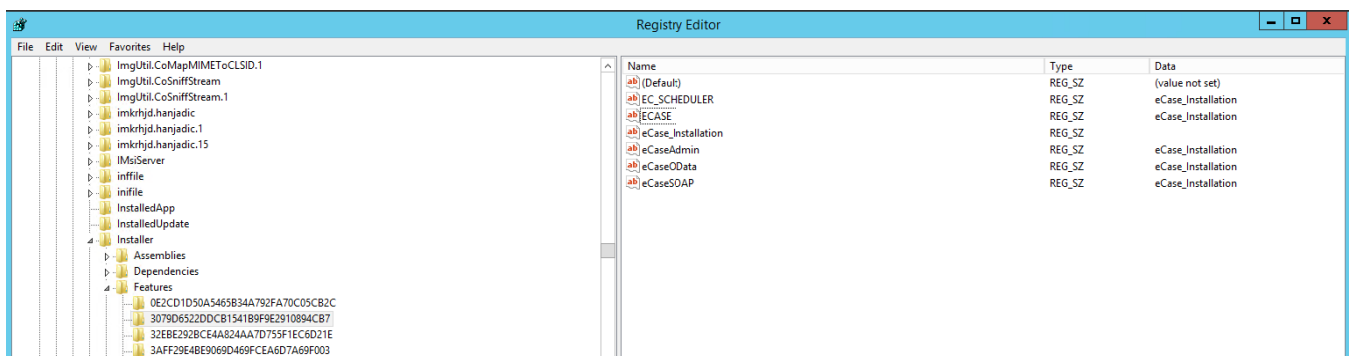
The steps in this document should be undertaken by a System Administrator, Network Engineer, or your organization's IT Department.

The steps below outline the process for viewing and, if necessary, manually inputting registry values in your eCASE environment:

1. Open Regedit.exe:



2. Navigate to the following path:
HKEY_LOCAL_MACHINE\SOFTWARE\Classes\Installer\Features\3079D6522DDCB1541B9F9E2910894CB7.



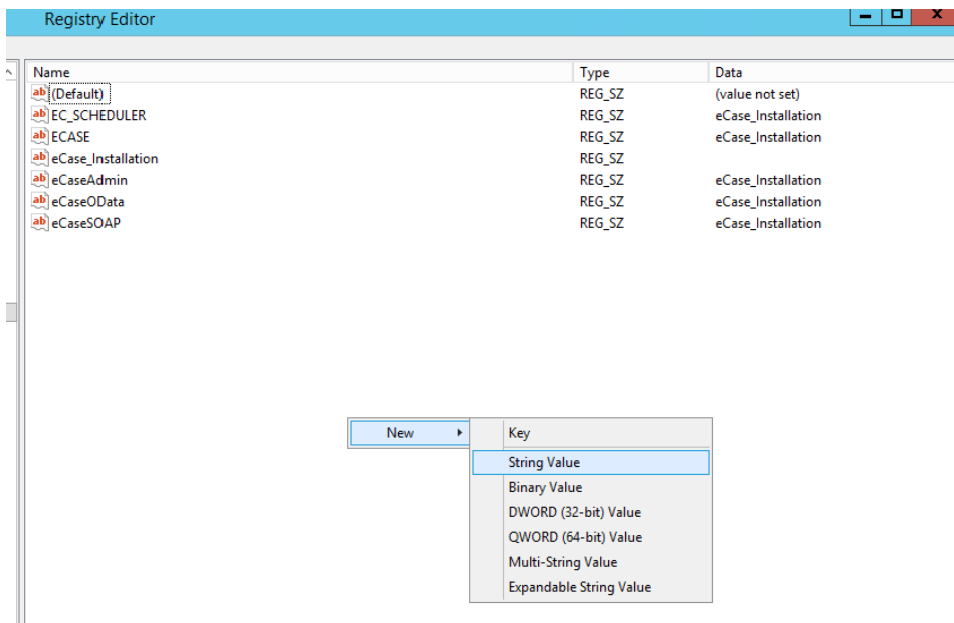
3. Check whether the values in the following table are present in this file path:



Adding Registry Values for eCASE Upgrades

Value Name	Value Data
EC_SCHEDULER	eCase_Installation
ECASE	eCase_Installation
eCase_Installation	N/A
eCaseAdmin	eCase_Installation
eCaseOData	eCase_Installation
eCaseSOAP	eCase_Installation

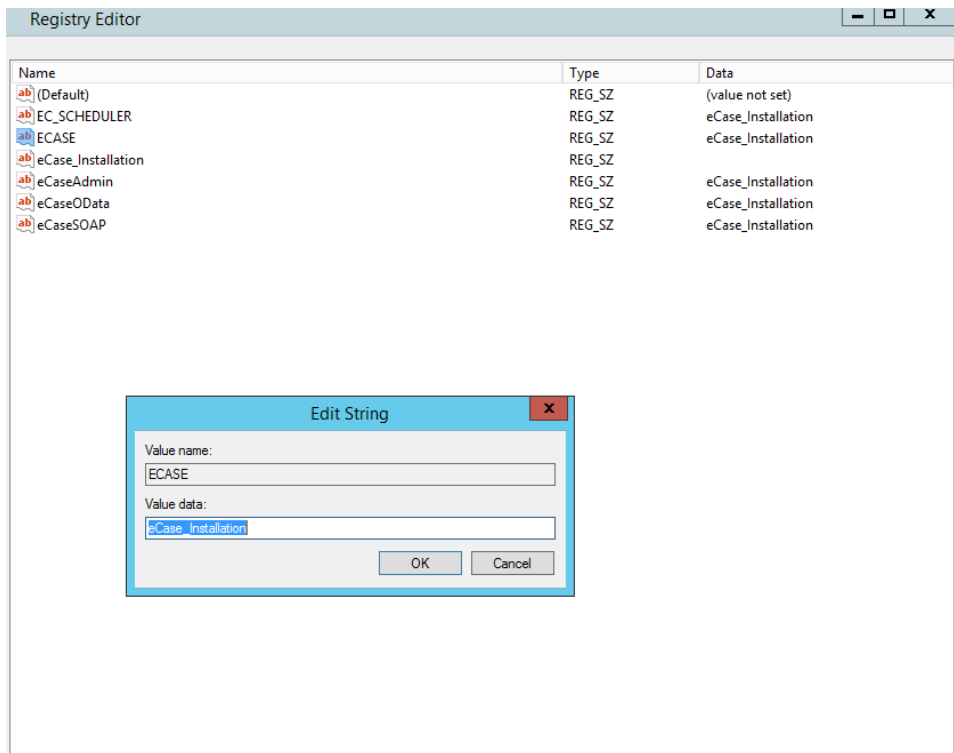
4. If any of these values are not present, add them manually by right clicking in the white space of right pane and clicking **New > String Value**:



5. Enter a name in the *Value name* field (e.g., "ECASE"), then hit **Enter**.
6. The added value appears in the *Registry Editor*. Double click the added value and add the appropriate value in the *Value data* field. (e.g., "eCase_Installation")



Adding Registry Values for eCASE Upgrades



7. Repeat steps 5 and 6 until all missing values are present.

