

# eCASE **Platform**

## Release Notes

**v11.3.9**

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# eCASE Platform v11.3.9 Release Notes

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# Product Enhancements

## 1.1 Customer Community Access from Help Menu

ID# 99065

You can now access the Customer Community from the Help Menu in eCASE, providing direct access to knowledge base articles, help desk assistance, and other resources.



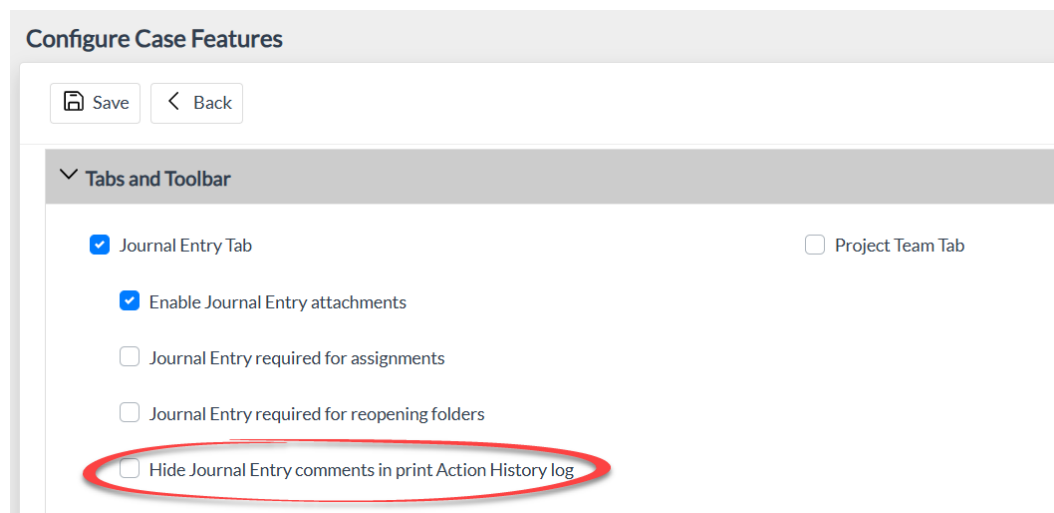
## 1.2 Hide Journal Entry Comments

ID# 96951

We've added the option to hide journal entry comments from the print Action History log.

Navigate to **eCASE Administration > Applications**, then select the app you'd like to configure and click **App Designer**. Next, select the case type you want to update from left hand navigation bar. Open **Case Features**, then navigate to the *Tabs and Toolbar* section. Here, you'll find options for the Journal Entry tab. Select the *Hide Journal Entry comments in print Action History log* to disable journal entry comments.





**Configure Case Features**

Save Back

▼ Tabs and Toolbar

- ☒ Journal Entry Tab ☐ Project Team Tab
- ☒ Enable Journal Entry attachments
- ☐ Journal Entry required for assignments
- ☐ Journal Entry required for reopening folders
- ☐ Hide Journal Entry comments in print Action History log

## 1.3 Global Events: Merge Contact

ID# 97230

A Merge Contact option has been added to Global Events to support Audit and Investigations workflows.

## 1.4 Attachment Recycling

ID# 96294

We've enhanced the attachment recycling process. Previously, when an attachment was deleted, any workflow processes associated with the attachment would be deleted. This caused issues when an attachment was restored. Now, workflow processes are preserved until an attachment is purged or the recycle bin is disabled.

## 1.5 Character Limit

ID# 97159

A new note appears on the Assign Task page to indicate the 255 character limit. If a new task name exceeds the limit, a confirmation message asking if you want to proceed with a truncated task name.



# Assign Task

Note: \* fields are mandatory

Basic

Task Instru

Task Name\*

Assignee Type

Select Users/Office\*

Due Days Type

Due Days

Users/Office Queues

Get Due Date

Click button to get estimated due date

Assign

Close

localhost:4000 says

Task Name exceeds 255 character limit. If you click 'OK', the Task Name will be truncated to 255 characters.

OK

Cancel

New Task

Note: Please enter a Value. Character limit is 255.

Task Name

OK

Cancel



## Bug Fixes

We've addressed the following issues in eCASE v11.3.9:

ID	Description
99449	Improvements for JAWS screen reader related to sorted repeating tables.
99941	Resolved an issue causing a redirect error in eCASE Admin.

