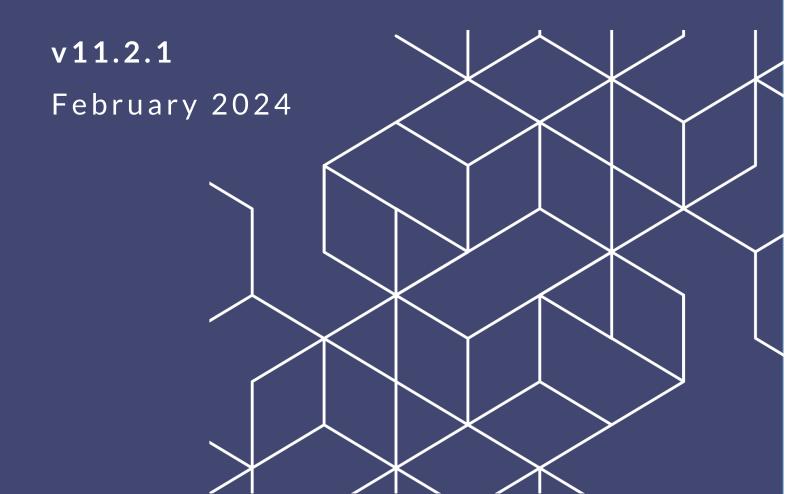
# **ECASE**



# Release Notes



# eCASE 11.2.1 Release Notes

## **Notice of Rights**

Copyright © 2024, AINS, LLC d/b/a OPEXUS. All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language, in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without prior written permission of the publisher: AINS, LLC. For information on obtaining permission for reprints and excerpts, contact info@opexustech.com.

Additionally, all copyrights, confidential information, patents, design rights and all other intellectual property rights of whatsoever nature contained herein are, and shall remain, the sole and exclusive property of the publisher.

### Notice of Liability

The information in this publication is believed to be accurate and reliable. However, the information is distributed by the publisher (AINS, LLC.) on an "As Is" basis without warranty for its use, or for any infringements of patents or other rights of third parties resulting from its use.

While every precaution has been taken in the preparation of this publication, neither the author (or authors) nor the publisher will have any liability to any person or entity with respect to any loss or damage caused or alleged to be caused, directly or indirectly, by the information contained in this publication or by the computer software and hardware products described in it.

#### Notice of Trademarks

The publisher's company name, company logo, company patents, and company proprietary products are trademarks or registered trademarks of the publisher: AINS, LLC. All other trademarks or registered trademarks are the property of their respective owners.

#### **Non-Disclosure Statement**

This document's contents are confidential and proprietary to AINS, LLC. This document cannot be released publicly or outside the purchasing agency without prior written permission from AINS, LLC.

Images in this manual are used as examples and may contain data and versioning that may not be consistent with your version of the application or information in your environment.

#### **Additional Notice**

Information in this documentation is subject to change without notice and does not represent a commitment on the part of AINS, LLC.

Notwithstanding any of the foregoing, if this document was produced as a Deliverable or other work for hire under a contract on behalf of a U.S. Government end user, the terms and conditions of that contract shall apply in the event of a conflict.



# 1 Product Enhancements

# 1.1 Scheduler Improvements

#### ID# 57768

In this release, we have added logger lines (nlog) to the scheduler at the debug level, which allows the development team to debug more easily when limited information about issues is available.

# 1.2 Email Remapping

#### ID# 60028

Introduced a new email remapping feature which can be used the alter sender and recipient email addresses in emails sent from within eCASE. If enabled, all emails sent from the application are remapped according to your configured sender, recipient, and subject settings. This remapping occurs immediately before the email is sent out, so users shouldn't experience any changes within the application.

Note: If remapping is enabled, mail items are queued showing the original sender and recipients. Similarly, logged sent emails from the database also show the original sender and recipients. This can easily lead to confusion if you are not aware that this feature is enabled.

The intended use case for this feature is for testing in non-production environments. Email remapping can only be enabled on the application back end, and there is no configuration option within eCASE administration settings.



# 2 Bug Fixes

We've addressed some issues identified by our customers and the OPEXUS team. These bug fixes are outlined in the table below.

ID	Description
55186	Corrected a bug that occurred where attachments in the Journal Entries tab could not be viewed when the <i>No Local Files</i> option was enabled. Word, PDF, and Excel files opened from the Journal Entries tab now open for viewing in the online editor.
55649	Fixed a customer reported issue where folder search result filters were applied after search result limits were applied, filtering only on the limited number of folders included in the search. Filters are now applied before the search limit is applied, ensuring the search occurs on all applicable folders.
55677	Corrected an issue where duplicate user profiles caused the <i>Track Non-active Users</i> job to fail.
55762	Fixed an issue where the Archive job became stuck in Pending status, and was not listed in either the Error Log or Job Log.
55825	Addressed a bug which prevented hotfixes from installing correctly.
56792	Fixed an issue where Discussion thread notifications were not correctly populating with the details from the Discussion. These notifications now include the tagged discussion information.
57045	Addressed a bug causing errors in the Record Manager and Records Manager Purge jobs. These jobs now run successfully as expected.



#### eCASE 11.2.1 Release Notes

ID	Description
59454	Resolved an issue where attachments uploaded to Portal forms would not populate in the associated eCASE folder. Portal attachments now appear in the connected eCASE folder.
59456	Fixed a Portal sync issue where an error message would appear in Job Log files after adding forms to eCASE from the Portal.
59756	Fixed an issue where attachments larger than 1GB were not copied between case types. Attachments can now be moved between cases/case types regardless of the file size.

