eCASE

OPEXUS

Release Notes

v11.2.1

February 2024

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Notice of Rights

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Additional Notice

1   Product Enhancements

1.1   Scheduler Improvements

ID# 57768

In this release, we have added logger lines (nlog) to the scheduler at the debug level, which allows the development team to debug more easily when limited information about issues is available.

1.2   Email Remapping

ID# 60028

Introduced a new email remapping feature which can be used the alter sender and recipient email addresses in emails sent from within eCASE. If enabled, all emails sent from the application are remapped according to your configured sender, recipient, and subject settings. This remapping occurs immediately before the email is sent out, so users shouldn't experience any changes within the application.

Note: If remapping is enabled, mail items are queued showing the original sender and recipients. Similarly, logged sent emails from the database also show the original sender and recipients. This can easily lead to confusion if you are not aware that this feature is enabled.

The intended use case for this feature is for testing in non-production environments. Email remapping can only be enabled on the application back end, and there is no configuration option within eCASE administration settings.

2 Bug Fixes

We've addressed some issues identified by our customers and the OPEXUS team. These bug fixes are outlined in the table below.

ID	Description
55186	Corrected a bug that occurred where attachments in the Journal Entries tab could not be viewed when the *No Local Files* option was enabled. Word, PDF, and Excel files opened from the Journal Entries tab now open for viewing in the online editor.
55649	Fixed a customer reported issue where folder search result filters were applied after search result limits were applied, filtering only on the limited number of folders included in the search. Filters are now applied before the search limit is applied, ensuring the search occurs on all applicable folders.
55677	Corrected an issue where duplicate user profiles caused the *Track Non-active Users* job to fail.
55762	Fixed an issue where the Archive job became stuck in Pending status, and was not listed in either the Error Log or Job Log.
55825	Addressed a bug which prevented hotfixes from installing correctly.
56792	Fixed an issue where Discussion thread notifications were not correctly populating with the details from the Discussion. These notifications now include the tagged discussion information.
57045	Addressed a bug causing errors in the Record Manager and Records Manager Purge jobs. These jobs now run successfully as expected.

ID	Description
59454	Resolved an issue where attachments uploaded to Portal forms would not populate in the associated eCASE folder. Portal attachments now appear in the connected eCASE folder.
59456	Fixed a Portal sync issue where an error message would appear in Job Log files after adding forms to eCASE from the Portal.
59756	Fixed an issue where attachments larger than 1GB were not copied between case types. Attachments can now be moved between cases/case types regardless of the file size.