# ecase pexus

# **Release Notes**



# eCASE 11.2.0 Release Notes

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# 1 eCASE 11.2.0 Overview

At OPEXUS, we aim to create the best possible experience for our customers by making continuous improvements to our products.

In this release, we've focused on the eCASE user interface, with enhancements to the overall usability and style of the platform. This includes a new sign-in screen and password recovery process, as well as new fonts, colors, and logos to help modernize our applications. We've also added Firefox browser support, giving our users more flexibility in how they access eCASE.

# 2 User Interface Enhancements

In this release, you'll notice changes to the platform's look and feel. See the sections below to learn more about user interface updates for v11.2.0.

## 2.1 Banner Color

#### ID# 34004

The main banner, which displays the application name, search bar, and navigation buttons, now reflects our rebranding as OPEXUS in 2023.



## 2.2 Font Family

#### ID# 34007

We updated the platform's base font family to Lato, our OPEXUS brand font. You'll see Lato used consistently across our products and documentation, and now within the eCASE platform.



ID# 34006

We've made changes to button styling in eCASE, removing borders and corner rounding for a cleaner appearance. Button text now uses our OPEXUS brand font, Lato, and text is now bolded and centered within the button. Lastly, we updated button color scheme. Button shading now changes based on your interactions (or the button status), including the static appearance, hovering over a button, clicking a button, or if a button is disabled.



## 2.4 Logos

ID# 34013

We updated logos for our eCASE applications. These new logos are used throughout, including the *Sign In* page, the *About* pop-up, and more.



## 2.5 Links

ID# 48224

Links now display in specific OPEXUS colors to reinforce our brand identity. The shade changes when you interact with these links, or to reflect a link's status.

Home / Inbox Case Type

# 3 Sign In Updates

We've revamped eCASE sign in for this latest release, as detailed in the following sections.

## 3.1 New Default Sign In Screen

#### ID# 34043

The eCASE *Sign In* screen is all-new for v11.2.0. The screen features our new eCASE logo and color scheme, as well as the updated fonts and button styling we've added within the application.

(	CASE	Ξ
Sign In		
Username		
Password		
		Ø
Forgot your password?		
	SIGN IN	

You also have the option to **Show** or **Hide** your password as you enter it. Click the **Show/Hide** icon to toggle the hashed (hidden) password on or off.

#### 3.2 Forgot Password Flow

#### ID# 34044, 34045, 34046, 34047, 34048

The *Forgot Password* screens have been updated with new fonts and colors, helping to reinforce our branding and bring the experience in line with modern applications. Click the **Forgot your password?** link from the *Sign In* screen to initiate the password retrieval process.

Here you'll enter your **Username** in the field provided, then click **Send One Time Password** to send an email containing a one-time password to the email associated with that username.

	CLASE
Change	e Password
We need to and we will	verify your identity. Enter your usernan send a one time password to your email
Username	
ş	SEND ONE TIME PASSWORD

The Password Reset email content has also been updated. The subject line now reads "*Here's your one time password*" and the email body includes the one time password, as well as instructions to use the password.

After clicking **Send One Time Password** the screen refreshes and you'll be able to enter the One Time Password you received in the field provided. After entering the password, click **Check Password** to verify your one time password.



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After you successfully validate your one time password, the **Change Password** screen appears where you'll enter a new password. All password requirements are listed below the *New Password* field, and each requirement is automatically checked off once satisfied. When you've entered an appropriate password that meets these requirements, you can click **Update Password**:

	ecase
(	Change Password
N	ew Password
	<b>©</b>
	At least 12 characters
C	At least 3 of the following 4
	A lowercase letter
	Anumber
	A symbol
	UPDATE PASSWORD

After changing your password, a success message appears as shown below. You can now click **Sign In** to return to the *Sign In* screen and sign into eCASE using your new password.

	eCASE	
Sign In		
Username		
Password		
		Ø
Forgot your passw	vord?	
	SIGN IN	

# 4 eCASE Portal: Custom Banner Configuration

#### ID# 53059

We've added configuration options for eCASE Portal to enable redirects from the login/user registration page to a custom banner page. If users access the login/user registration page URL when a custom banner page is set up, it redirects to the custom banner page.

In *eCASE Portal Administration*, navigate to **Settings > General** and configure the fields as described in the subsections below. When you're finished, click **Save** to enable the custom banner page.



#### 4.1 Enable Custom Banner

Check the *Enable Banner Page* checkbox to turn on the custom banner feature. Once the checkbox is enabled, additional *Settings* fields appear allowing you to configure the banner.



#### 4.2 Redirect URL

The Custom Banner Redirect URL field allows you to configure the URL where the Portal will reroute to when the redirect is configured.

Custom	
Banner	
Redirect URL	

#### 4.3 URL Referrer

The Custom Banner URL Referrer field allows you to configure the page that redirects to the login page. It is required when defining a custom banner page.

Custom Banner URL Referrer	
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## 4.4 Banner Content

Customize the content on the banner page content using the *Banner Page Content* rich text box. Use the toolbar to customize text font, size, and appearance, as well as the overall banner formatting.

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Banner Page	œ	-	k	_	?	C	C								
Content															

## 4.5 Custom Captcha

Once the custom banner page is configured, you can also enable a custom Captcha by selecting the *Enable Custom Captcha* checkbox. When this checkbox is selected, the standard Captcha is disabled, and you can provide the custom Captcha.



# 5 Firefox Browser Support

ID# 9275, 11210

eCASE and eCASE Portal now support the use of Firefox browser (versions 91.0 or later).