

# eCASE

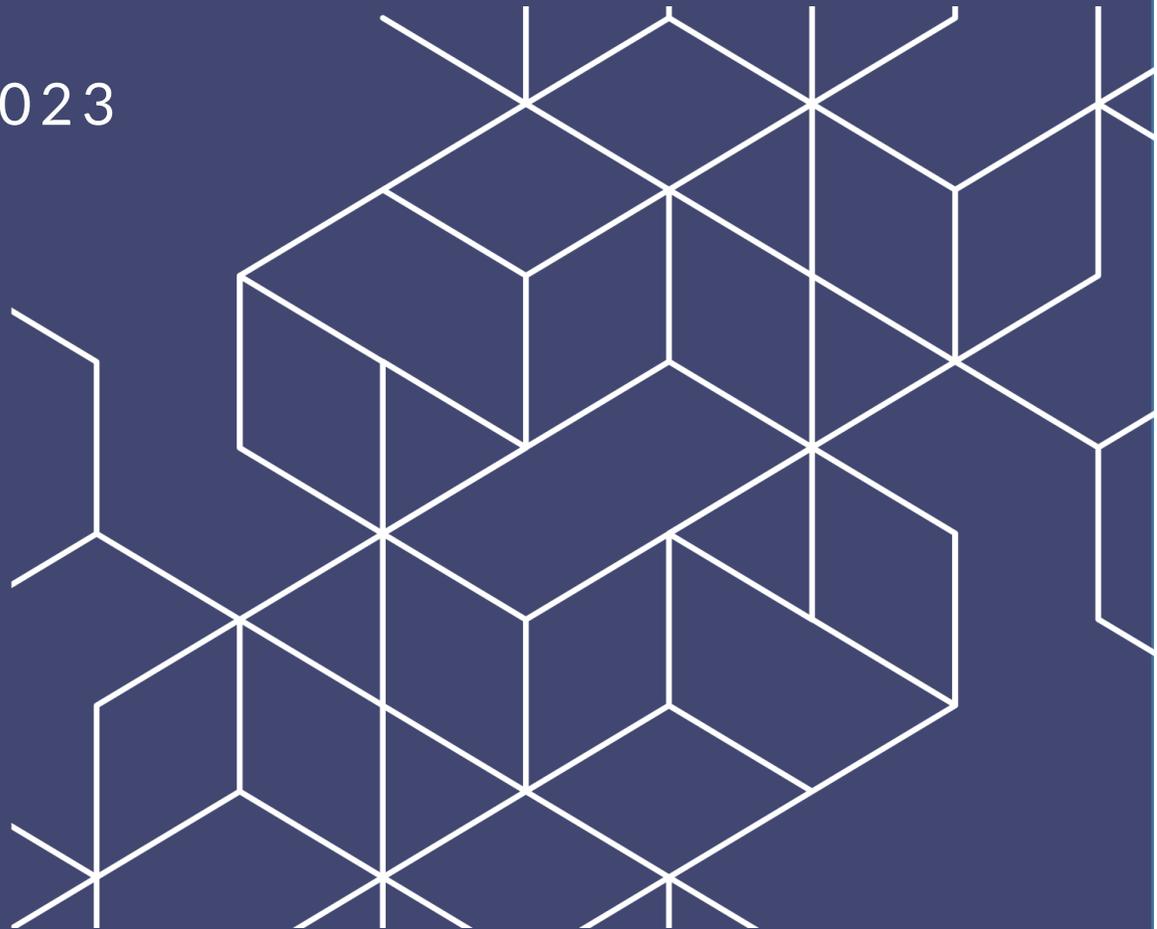


OPEXUS

## PIV Configuration

v11.1.0

August 2023



# eCASE v11.1.0 PIV Configuration

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# Using This Manual

The following formatting conventions are used in this manual to highlight important information:

- *Italicized* text indicates a location, for example a particular *Folder*, *Tab*, or *Window*.
- **Bold** text indicates a specific user action, such as clicking a **button**.
- **Red** text and this symbol (**!!**) are used in Notes to **bring attention to crucial information**.

## Acronyms

All acronyms used in this document are defined in the following table:

Acronym	Definition
IIS	Internet Information Services
PIV	Personal Identity Verification
SSL	Secure Socket Layer



# 1 Introduction

## 1.1 About This Manual

This manual is intended to assist eCASE Administrators with Personal Identity Verification (PIV) configuration. In this document you'll find system requirements for the PIV server, as well as steps to configure your eCASE application for PIV.

Please contact [support@opexustech.com](mailto:support@opexustech.com) if you need any more information, or if you encounter issues with this configuration.

## 1.2 System Requirements for PIV Server

The PIV server for eCASE must meet the following minimum requirements:

- Windows 2016 Server with IIS 10 server
- Install URL Rewrite and ARR IIS Modules. You can download these extensions from Microsoft web sites. Try these links: <https://www.iis.net/downloads/microsoft/url-rewrite>, <https://www.microsoft.com/en-us/download/details.aspx?id=47333>



## 2 Steps to Configure eCASE for PIV

Follow the steps in the subsections below to configure eCASE for PIV.

### 2.1 Take Database Backup

Follow the steps below to take a database backup:

1. Access the eCASE database server.
2. Open *Microsoft SQL Server Management Studio*.
3. Right-click the **eCASE database** and take a backup of the database.
4. Once the backup is complete, proceed to Section 2.2 to install the latest service pack. If the latest service pack is already applied, move to Step 2.3.

### 2.2 Install Latest Service Pack

Follow the steps below to install the latest Service Pack, if it is not already applied:

1. Access the application server where eCASE is installed as an Administrator.
2. Copy the *eCASE v11.1.0 Latest Service Pack*.
3. In the main root of the folder, run **Hotfix.exe** as an Administrator.
4. Provide the Backup location to take the backup of the files.
5. Click **Apply**.
6. Confirm that the eCASE database is backed up.
7. Run the installation wizard.
8. After the Hotfix is installed successfully, click **OK**.
9. Proceed to Step 3.

### 2.3 Install PIV Card Authentication Hotfix

Follow the steps below to install the PIV Card Authentication Hotfix:

1. Access the application server where eCASE is installed as an Administrator.
2. Add the following entries to the web.config file located in the eCASE installed directory:  
C:\Program Files\AINS eCase\eCase  
<location path="Banner/Disclaimer.aspx">  
  
<system.web>



```
<authorization>
  <allow users="*" />
</authorization>
</system.web>
</location>
<location path="NoPIV.aspx">
  <system.web>
    <authorization>
      <allow users="*" />
    </authorization>
  </system.web>
</location>
```

3. Next, run the *eCASE Database Configuration Tool* as an Administrator.
4. Under *Application/Service*, select **eCASE**.
5. Click **Save**.
6. Navigate to the *Sign-on Mode* tab.
7. Check the **Two-Factor Authentication** checkbox and provide the *Subject* from the SSL Certificate.
8. Click **Save**.

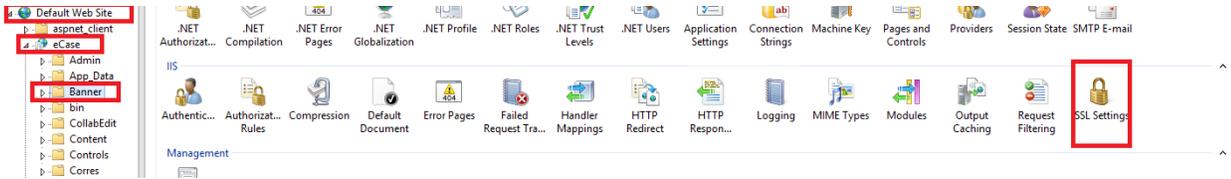
## 2.4 Install SSL Certification and Configure IIS (Single Server Option)

Follow the steps below to install the SSL certificate and configure IIS when using the option for a single server:

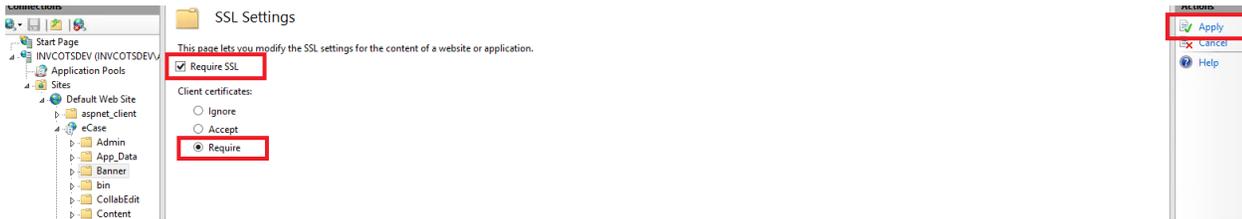
1. Install the Server Certificate into IIS and configure bindings for HTTPS on the eCASE Application Server.
2. Open the IIS and click **SSL Settings**.



## Steps to Configure eCASE for PIV



3. Configure the settings as shown below:

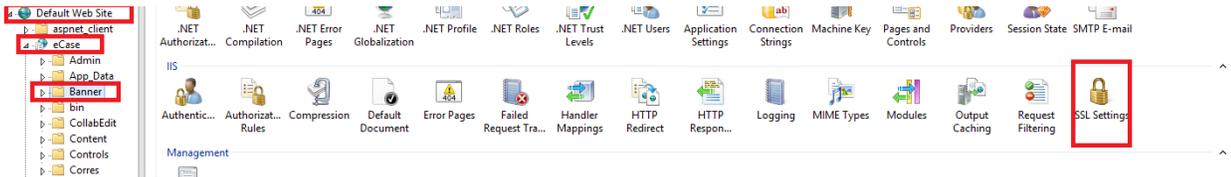


4. Reset IIS.

## 2.5 Install SSL Certificate and Configure IIS (Two Servers Option)

### 2.5.1 Application Server Installation

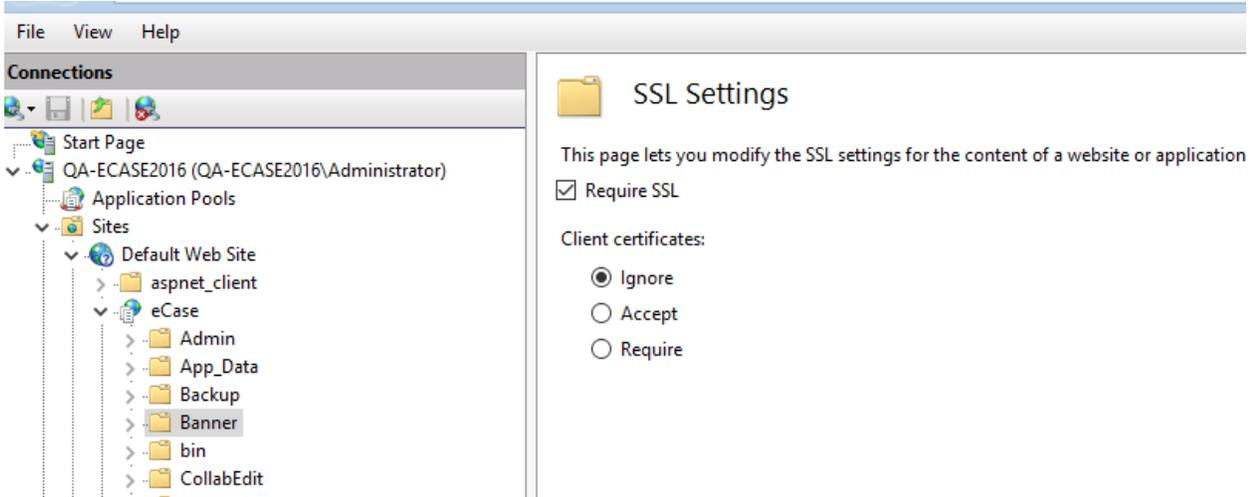
1. Install the Server Certificate into IIS and configure bindings for HTTPS on the eCASE Application Server.
2. Open the IIS and click **SSL Settings**.



3. Configure the settings as shown below.



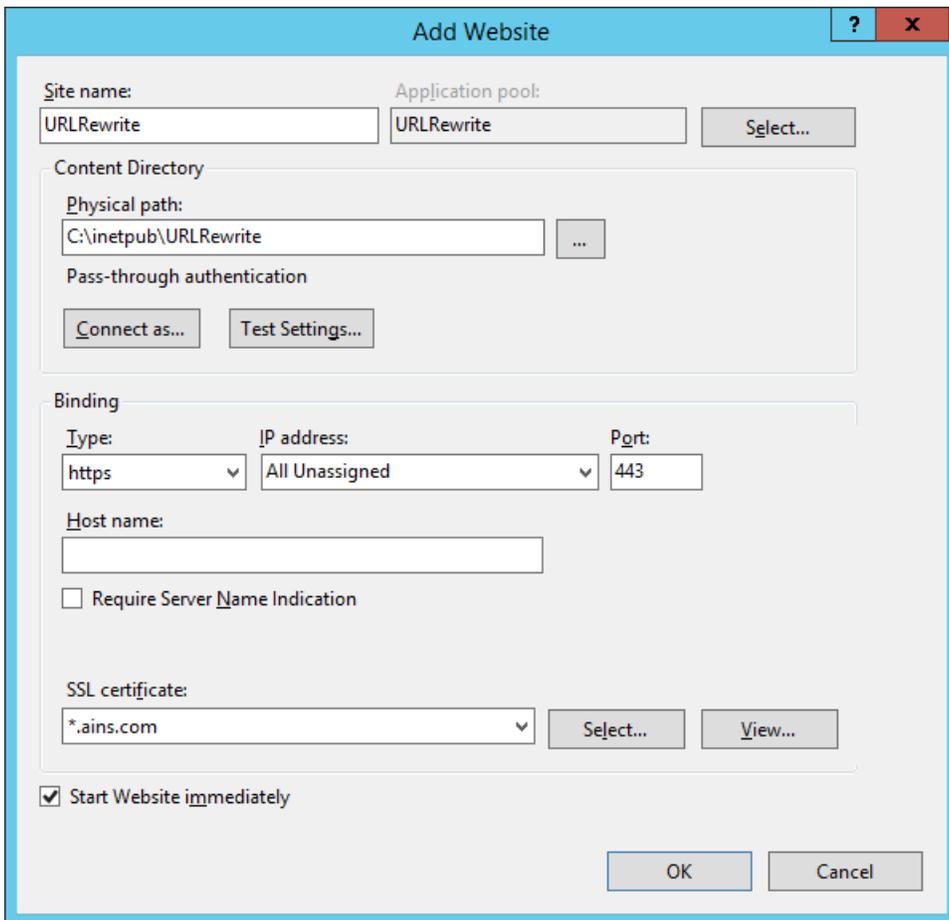
## Steps to Configure eCASE for PIV



### 4. Reset IIS.

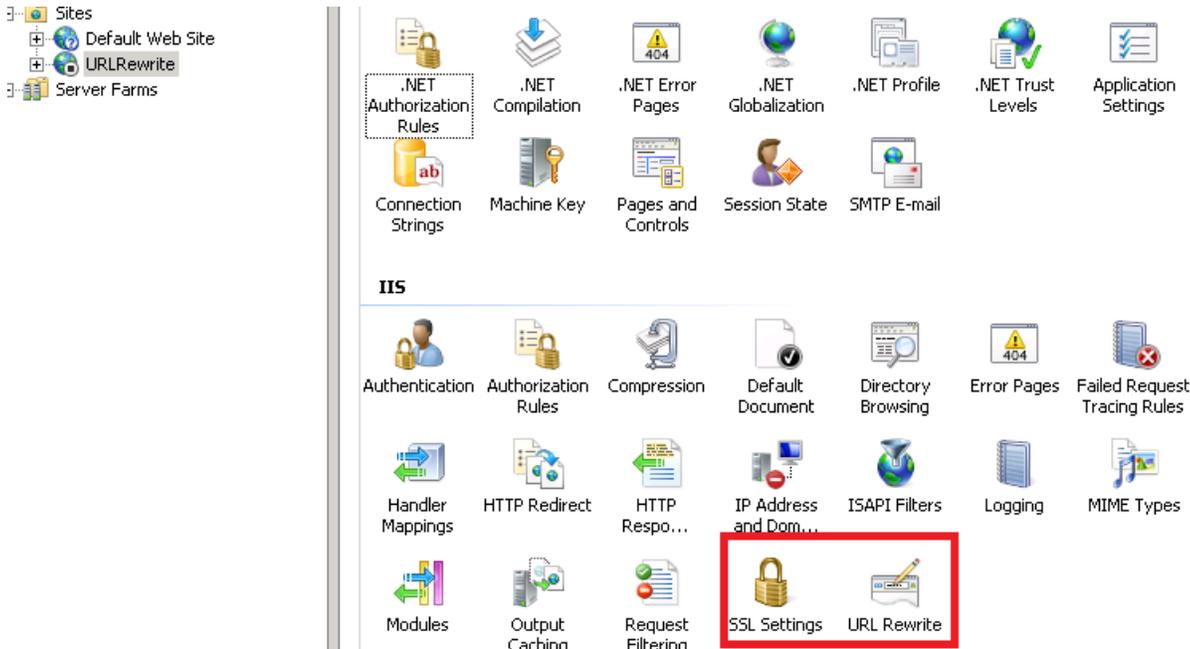
## 2.5.2 PIV Server Installation

1. Install Server Certificate into IIS and configure bindings for HTTPS on PIV Server.
2. Open the IIS, and create a new web site with name URLRewrite with HTTPS binding.

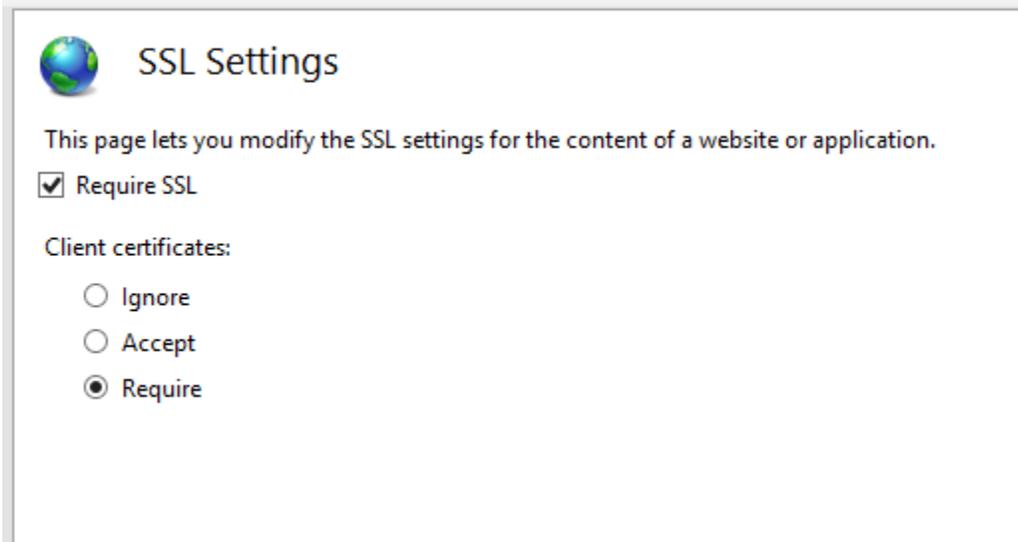


## Steps to Configure eCASE for PIV

3. Configure the SSL Settings and URL Rewrite rules as described in the following steps.



4. Configure the SSL Settings as shown below:



5. Add a Rewrite rule with Request Blocking template to abort application related traffic, except Images and Disclaimer.aspx.
6. Configure the URL blocking rules as shown below. Please make sure type, patterns, and Conditions and Action are configured as shown:



## Steps to Configure eCASE for PIV

 Edit Inbound Rule

RequestBlockingRule1

Match URL

Requested URL:  Using:

Pattern:

Ignore case

Conditions

Logical grouping:

Input	Type	Pattern
{URL}	Does Not Match the Pattern	*/eCase/Banner/Disclaimer.aspx
{URL}	Does Not Match the Pattern	*/eCase/Images/*.*

Track capture groups across conditions

Server Variables

Action

Action type:

7. Add a Rewrite rule with Reverse Proxy template to rewrite the traffic to the application server.
8. Click **Add Rule** and enter the application server name to forward the request:



## Steps to Configure eCASE for PIV

**Add Reverse Proxy Rules** ? X

**Inbound Rules**  
Enter the server name or the IP address where HTTP requests will be forwarded:  
eCaseAppserver  
Example: contentserver1

Enable SSL Offloading  
Selecting this option will forward all HTTPS requests over HTTP.

**Outbound Rules**

Rewrite the domain names of the links in HTTP responses

Responses that are generated by applications that are behind a reverse proxy can have HTTP links that use internal domain names. These links must be updated to use external domain names.

From:  
Example: contentserver1

To:  
Example: www.contoso.com

OK Cancel

**(!!) Note: The Request Blocking rule should be before Reverse Proxy rule. These rules will ensure only PIV requests are sent to the dedicated PIV server, and all application requests are sent to the eCASE Application server. The second server configuration provides the ability to monitor PIV server traffic and ignore the application traffic.**

## 2.6 Set the Banner Page Location (Two Servers Option)

Run the following SQL query in the eCASE database with the proper PIV Server name to set to the banner page location:

Update EC\_CONFIGURATION

SET CONFIG\_VALUE='https://<pivservername>/eCase/Banner/Disclaimer.aspx'

where CONFIG\_KEY='BannerPage'

