

eCAGE

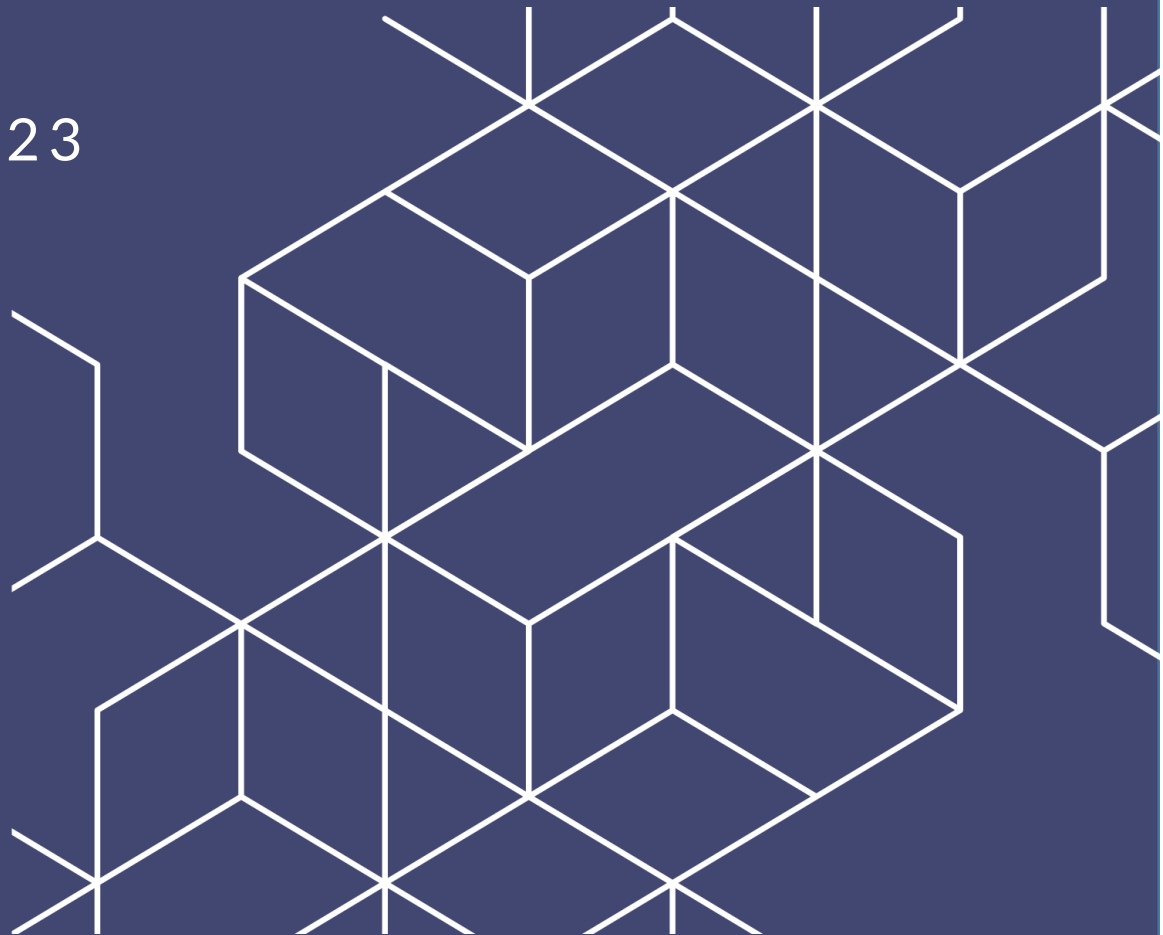


OPEXUS

Release Notes

v11.0.0

March 2023



eCase 11.0.0 Release Notes

Notice of Rights

Copyright © 2023, AINS, LLC d/b/a OPEXUS. All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language, in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without prior written permission of the publisher: AINS, LLC. For information on obtaining permission for reprints and excerpts, contact info@opexustech.com.

Additionally, all copyrights, confidential information, patents, design rights and all other intellectual property rights of whatsoever nature contained herein are, and shall remain, the sole and exclusive property of the publisher.

Notice of Liability

The information in this publication is believed to be accurate and reliable. However, the information is distributed by the publisher (AINS, LLC.) on an “As Is” basis without warranty for its use, or for any infringements of patents or other rights of third parties resulting from its use.

While every precaution has been taken in the preparation of this publication, neither the author (or authors) nor the publisher will have any liability to any person or entity with respect to any loss or damage caused or alleged to be caused, directly or indirectly, by the information contained in this publication or by the computer software and hardware products described in it.

Notice of Trademarks

The publisher’s company name, company logo, company patents, and company proprietary products are trademarks or registered trademarks of the publisher: AINS, LLC. All other trademarks or registered trademarks are the property of their respective owners.

Non-Disclosure Statement

This document’s contents are confidential and proprietary to AINS, LLC. This document cannot be released publicly or outside the purchasing agency without prior written permission from AINS, LLC.

Images in this manual are used as examples and may contain data and versioning that may not be consistent with your version of the application or information in your environment

Additional Notice

Information in this documentation is subject to change without notice and does not represent a commitment on the part of AINS, LLC.

Notwithstanding any of the foregoing, if this document was produced as a Deliverable or other work for hire under a contract on behalf of a U.S. Government end user, the terms and conditions of that contract shall apply in the event of a conflict.



1 Product Enhancements

We've made some improvements to eCase for version 11.0.0. See the table below for the product enhancements you can look forward to in the latest version of the eCase Platform:

ID	Feature	Description
2234	Add/Delete MVAL Procedures	<p>Added new out-of-the-box procedures in the Procedure Designer that can add, delete, or modify multiple MVAL records:</p> <ul style="list-style-type: none">• <i>DeleteRows(string groupName, List<int>recordNums)</i> This procedure deletes the rows from the groupName repeating as indicated by the record numbers (1 indexed).• <i>InsertRow(string groupName, Dictionary fields)</i> This procedure inserts a row into the groupName repeating table, with designated field values stored in fields.
5662	Multi-Select Box Filters	Updated the multi-select box interface across the application; a search filter is now available on each input column, and the Output box width was increased to fit the entire row.
5664	Format Number Fields in Contact Forms	Added the ability to set the format for number fields in Contact forms. This includes capturing single-line text (phone numbers), Integers, decimals, dates, and date/time. This formatting only impacts the end user forms, not how the numbers are stored in the database.



ID	Feature	Description
7259	Customize Technical Support Contact Information	Application headers can be customized to include your specific technical support contact details. The Technical Support link directs users to OPEXUS Support by default, however you can customize this to direct users to a support contact in your organization.
8273	Recycle Bin Data View	Added a new Data View for the Recycle Bin, which includes folder details as well as the Deleted By, Deleted Date, and Auto Deletion Date fields.
8382	Attachment Workflow Clearance Details	The Attachment Workflow History now includes Clearance information (if applicable), including the Clearance Office, Clearance Performer, Clearance Action, and Clearance Comments.
9665	Include Full Email Body in Email Log	The Email Log history now includes the full text of the email body directly within the log, eliminating the need to drill down to read the message body.
10904	Dynamic Date Searching	Added dynamic options for searching using date fields. In addition to selecting the "To" and "From" dates, there is also a dropdown with duration selections, as well as the option to use Elapsed Days.
10910	App Designer UI Improvement	When editing Sections under a case type filing structure, the scrolling table now remains focused on the edited portion of the structure after the pop up window closes.
10915	Consistent Dollar Value Formatting	Dollar values now consistently display across the application, including both the "\$" as well as commas in the appropriate locations.



Product Enhancements

ID	Feature	Description
10919	Folder Email Log Events	Folder email logs now capture all email events for that folder, including emails sent when using the Deliver Documents option.
11527	Enable Contact Fields for Quick Search	Contact fields can now be enabled for quick search. If quick search is enabled for a contact field, the field can be selected when conducting a Contact search from the Quick Search fields.
11531	Contact Search Enhancements	Made enhancements to the "Contact" search scope to improve the returned search results.



2 Bug Fixes

We've addressed some issues identified by our customers as well as our OPEXUS team. These bug fixes are outlined in the table below.

ID	Description
942	Removed inactive values from item pickers and drop-down menus.
8905	The "U.S. Government information system" disclaimer message now appears when accessing Administration (previously this only appeared when accessing the end user side of the application)
10983	Corrected an error encountered on Attachments tabs with filing structures when double clicking an attachment link and clicking "Okay" or "Cancel" on the prompt left users with a sticky link on their cursor.
11043	Addressed issue when exporting the application where contact types were included in the application output even if these were not selected to be included.
11454	In TimeXpress, we added a new view opinion for the Task dropdown that displays tasks in "Task name - Subtask name" format.
11492	Corrected error where changes to workflows were not retained when exporting and importing via service pack.
11729	Fixed issue where date/time stamps were mismatched between the platform and the application.
11768	Corrected filtering issue in both Quick Search and Folder Search where the results did not match to the selected search filters.



Bug Fixes

ID	Description
12266	Added an audio reader button to the CAPTCHA that appears when creating a new user. Clicking this button reads the CAPTCHA out loud over the user's speakers, allowing visually impaired users to create new users.
12269	Adjusted the system's focus to highlight the Validation Summary window that appears when submitting a form that does not pass validation. This ensures the summary is read when using JAWS screen reader software.
12382	Implemented fixes to remedy 508 compliance issues in the eCase Portal. See Bug Fix IDs 12266 and 12269 for details on specific fixes.
12435	Resolved a configuration issue which incorrectly hid child offices from view despite users having permissions to view these offices.
12436	For the application-side Transport Layer Security, SecurityProtocolType is now set to SystemDefault
12503	Resolved an error encountered when attempting to upload a larger attachment (12 GB) to a case folder.
12505	Resolved issue encountered when setting default assignees in a workflow where other assignments were incorrectly impacted.
12528	Fixed an issue where users were shown a "Contact Admin" message when attempting to edit a contact they do not have permissions to edit; these users now see a message indicating that they do now have permissions to edit the contact.
12566	Resolved issue where Case Type settings that were updated in an exported application were not correctly updated when the application was imported.



Bug Fixes

ID	Description
12984	Fixed multiple 508 compliance issues identified in the Reasonable Accommodations application.
12985	Fixed an issue encountered when users attempt to change a case number despite the business rules denying the option to change the number.
12991	Fixed an issue where users with only View permissions on a contact type were allowed to edit contact details.
13007	Fixed a configuration issue causing runtime errors when attempting a document search.
13378	Fixed an issue with the formatting on the SSN field which caused the system to produce inaccurate search results.
13380	Resolved issue where the Procedure Element version history did not include the most recently saved change.
13511	Revised the About screen to include enough characters to capture the entire application version number.
13870	Corrected a reported issue where proper validation was not being done on email fields.
13871	Resolved error observed in the error log related to the Action History.
13872	Resolved a report related issue with text sorting applied to numeric fields, resulting in inaccurate ordering of the report output.
13874	Fixed an error noted in the error log related to dashboard widgets.



ID	Description
13875	Fixed a reported issue where the top menu was not present on the Search Folder interface, preventing users from conducting folder searches.
13977	Fixed an issue where updating a contact form cleared values that had previously been populated.
16255	Corrected an error that occurred when editing case type fields in an application base model.
16256	Fixed a DocuSign error that occurred when there was a mismatch between the number of pages in the signature template and the document attached for signature.
16257	Resolved an error encountered when attempting to conduct a document search.
16258	Fixed a user-reported issue encountered when attempting to access the "My Profile" option in the eCase Portal.
16259	Optimized the eCase SPLUNK integration to eliminate application slowdown and max pool size issues.
16265	Resolved issue that prevented proper validation on email addresses that include apostrophes.
16266	Fixed a stack trace error encountered when accessing a user profile within the eCase Portal.
16268	Corrected an issue under Search Folders which caused a mismatch between a user's actual assigned task and the tasks returned in the search results.



Bug Fixes

ID	Description
16269	Fixed an issue under the Contact view where the Permissions button disappeared when editing the contact.
16646	For jobs using Days, Weeks, Months, or Years-based frequency, the next run time is now correctly based on the original job start date.
16675	Fixed an issue with application import where the corresponding Case Types did not import with the application.
16722	Fixed an issue with custom contact fields which are limited to specific contact types; previously when searching and reporting the full list of contacts presented for these fields, while it is now limited to only the specified contact types.
19065	Fixed an issue where “Send Email” system job failures were not triggering error notifications to the configured administrator email.
19381	Fixed an issue where contact fields enabled only for Quick Search appeared as a selection under standard Search. Contact fields now only appear in the type(s) of search where these are enabled.
19530	Resolved a DocuSign issue that caused errors when sending documents for signature.

